



Zoho
Expense

Switching from spreadsheets to **digital expense management:** World Scout Bureau's success story



90

days of implementation



08

Countries

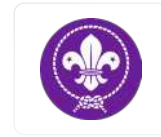


150+

users

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The company

The World Organization of the Scout Movement is the largest international scouting organization. It is the world's leading educational youth movement, empowering 57 million young people and volunteers to be active global citizens and agents of change in their communities. The Scout Movement has continued to grow and is now active in 173 National Scout Organizations. Today, over 57 million young people, supported by millions of dedicated volunteers, take part in scouting activities and events worldwide.

Established in 1922, The World Scout Bureau is the Secretariat of the World Organization of the Scout Movement (WOSM). The bureau supports the functions of the World Scout Conference and World Scout Committee.

The challenge

Previously, the World Scout Bureau managed claims manually, via spreadsheets. It always took longer than the expected timeline to submit expense reports. Employees had to code in expense data manually and go through a laborious process to submit expense reports.

The World Scout Bureau operates a global support center and regional support centers in multiple scout regions worldwide including Belgium, Egypt, Kenya, Malaysia, Panama, the Philippines, Switzerland, and Ukraine.

Managing expenses via spreadsheets for all these support centers was a laborious task.



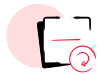
The Solution

- WSB was already using Zoho People, and came across Zoho Expense through that. Right from the evaluation time, they reported receiving tremendous support from the onboarding team throughout the implementation process. WSB notes that their valuable insight helped them understand the Zoho Expense platform better and provided excellent support through demo sessions, training, and user guidelines as their team familiarized themselves with the new application and their existing practices.
- They managed to go live with Zoho Expense across all support centers within 90 days.

“ We whole-heartedly recommended Zoho Expense to our World Scout Foundation. We will continue to do the same to other organizations,” a WSB representative noted.

Favorite features

- **Autoscan**
- **Travel desk management**
- **Efficient corporate card management**



Autoscan

Zoho Expense autoscans receipts and credit card statement, so the user never has to re-key receipts. This reduces potential costs from errors caused by manual data entry and decreases the time consumed to process claims and expense reports.



Efficient corporate card management

Zoho Expense automatically pulls in all expenses incurred on a corporate credit card into a single location for easier and faster expense reporting. User's only need to select the credit card line item, associate it to an expense, and select the accounting code information from a dropdown menu. No other information needs to be keyed in, thereby reducing the chances of errors in reporting.



Travel desk management

Zoho Expense has a fully functioning travel request module that allows the user to submit a travel request and associate any expenses arising from the trip together in the same application. This enabled them to speed up the travel booking process and increase the efficiency of their travel desk.

Benefits and ROI

- The biggest improvement WSB saw after implementing Zoho Expense, was the advantage of using a digital expense system. The app ensured that a rich stream of data was automatically generated, tracking every aspect of the expense claims and reporting operation. Being a global application, they were able to implement Zoho Expense across different continents, ensuring a uniform and streamlined expense management solution.

“

Zoho Expense automates a variety of expense management-related operations and helps user's record their transactions quickly and efficiently. Furthermore, it simplifies, digitizes and improves the expense claims and reporting process across all WSB support centers.

We have saved almost 90 to 95% of our time in terms of speedy reporting and easy approval.

”

Dhamayanthi Karuppiah

Accounting Manager





The easiest travel and expense management software.

About us

When it comes to travel and expense management, every business has unique requirements. Zoho Expense is powerfully built to scale up with customizations and offers enterprises the flexibility to tailor the application to suit their specific needs. With customizable Jumpstart plans, find the right fit for your business.

Rated as the best



Loved by enterprises
worldwide



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